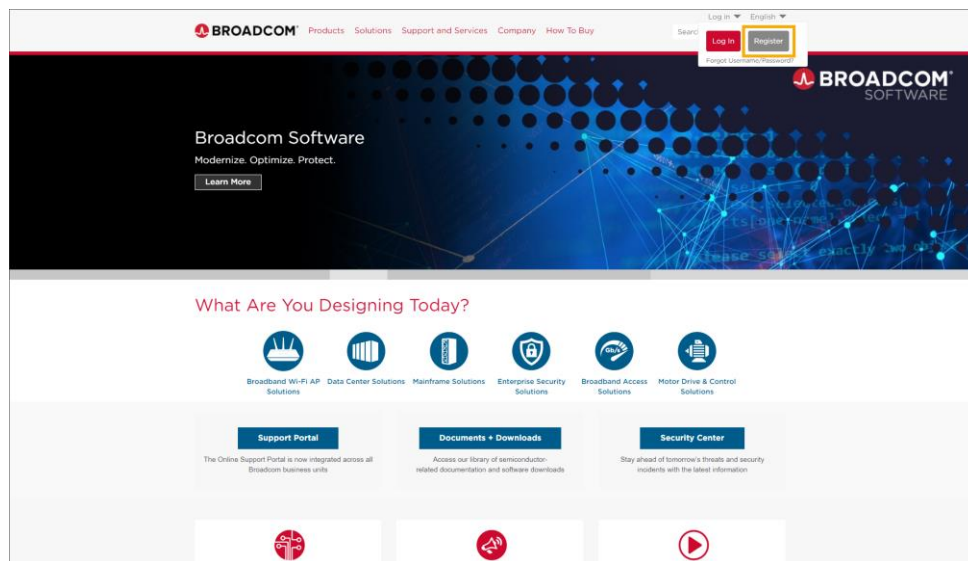


1. Create a **Broadcom Partner User** Account:

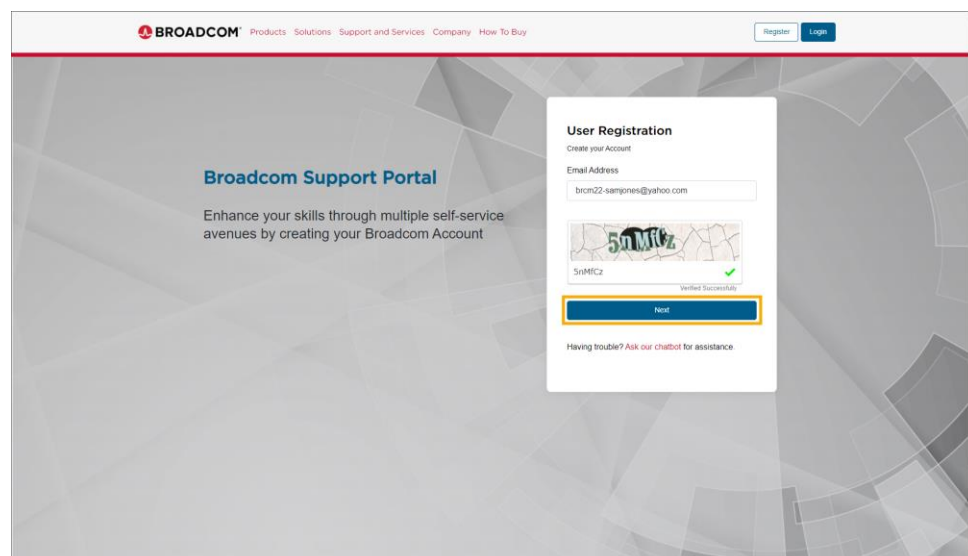
Step 1: Visit <https://broadcom.com>

- From the top right, hover over “Log in” and click on the **Register** button.



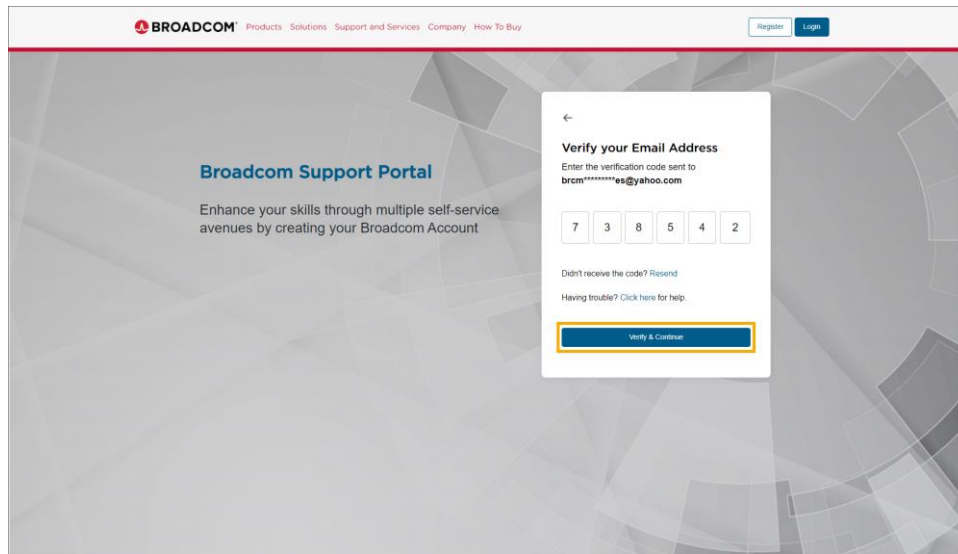
Step 2: Enter your Corporate Email Address:

- Solve the captcha and click **Next**



Step 3: Enter the Verification Code:

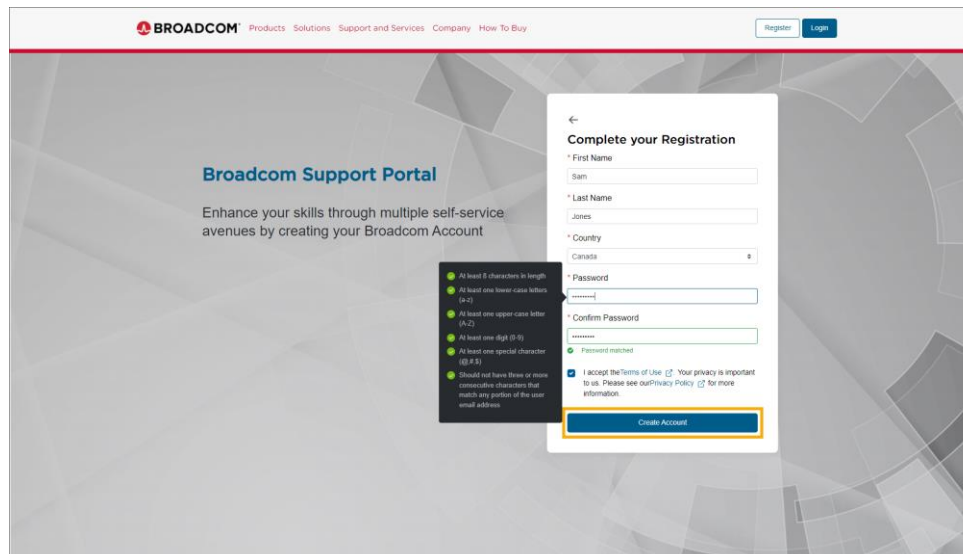
- You will receive a verification code in your email inbox from broadcom.com
- If you don't receive the code, please check your spam or junk mail folder
- Enter the code and click **Verify & Continue**



The screenshot shows the Broadcom Support Portal registration page. On the left, the text reads "Broadcom Support Portal" and "Enhance your skills through multiple self-service avenues by creating your Broadcom Account". On the right, a modal titled "Verify your Email Address" is displayed. It shows the email address "brcm*****es@yahoo.com" and a verification code "7 3 8 5 4 2" entered into six input boxes. Below the code are links for "Didn't receive the code? Resend" and "Having trouble? Click here for help.". At the bottom of the modal is a blue button labeled "Verify & Continue".

Step 4: Enter your Basic User Information:

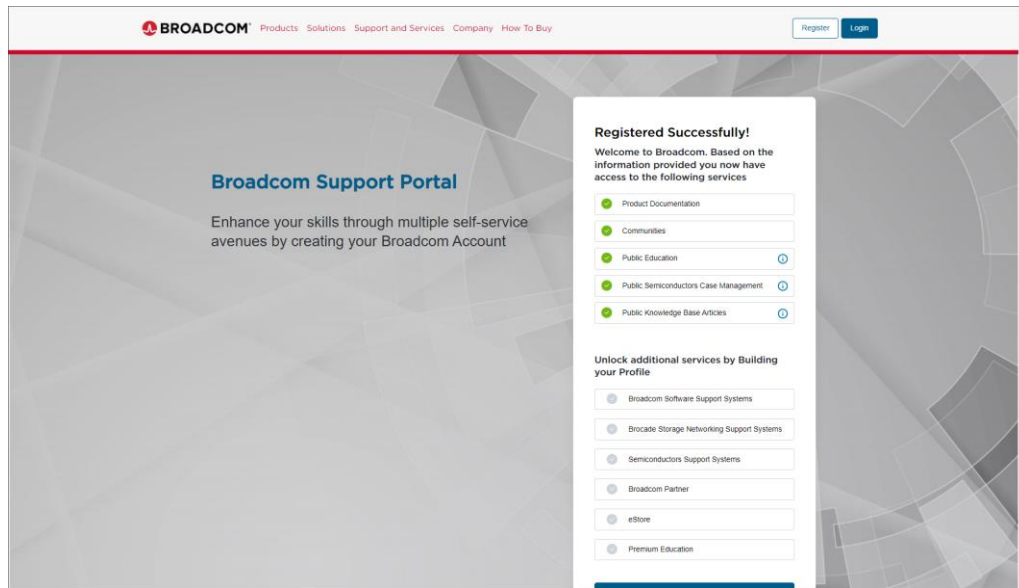
- **NOTE:** The company selection is only known Broadcom accounts to better align your profile to an existing account. If there is not a matching company based on your email domain, the company field will not display.
- After this section is complete, click the **Create Account** button.



The screenshot shows the Broadcom Support Portal registration page with the "Complete your Registration" modal. The form fields are: First Name (Sam), Last Name (Jones), Country (Canada), Password (masked), and Confirm Password (masked). A green checkmark indicates "Password matched". Below the password fields is a checkbox for "I accept the Terms of Use" and a link to "Privacy Policy". At the bottom of the modal is a blue button labeled "Create Account". A tooltip on the left side of the modal lists password requirements: "At least 8 characters in length", "At least one lower case letter (a-z)", "At least one upper case letter (A-Z)", "At least one digit (0-9)", "At least one special character (!@#\$%)", and "Should not have three or more consecutive characters that match any portion of the user email address".

Step 5: Complete your Basic User Account Creation:

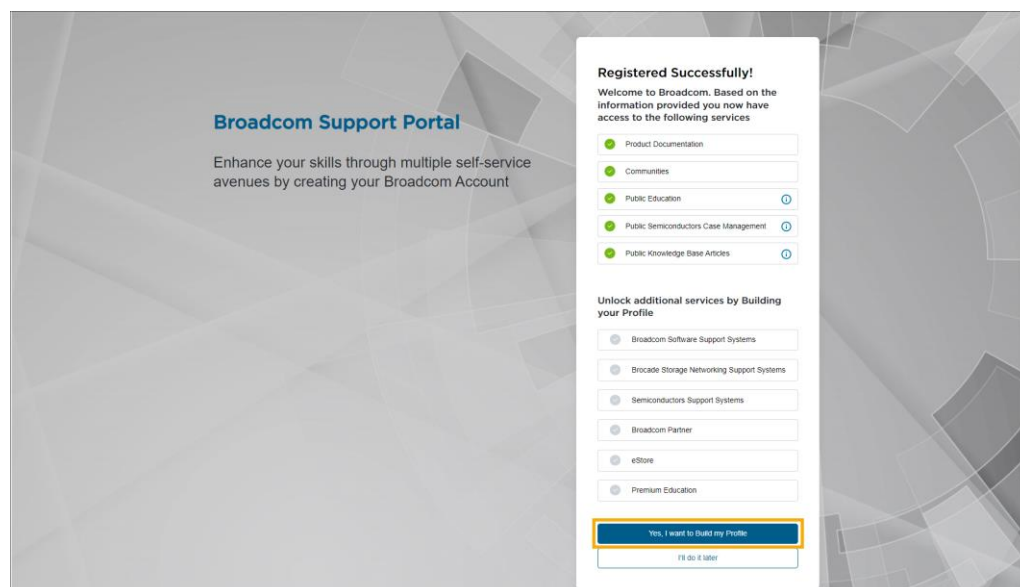
- You'll receive a **Registered Successfully!** message



IMPORTANT: This is **NOT** the end of the Partner User registration process. Once you have received your Basic User account above, **please complete steps 6-9 below:**

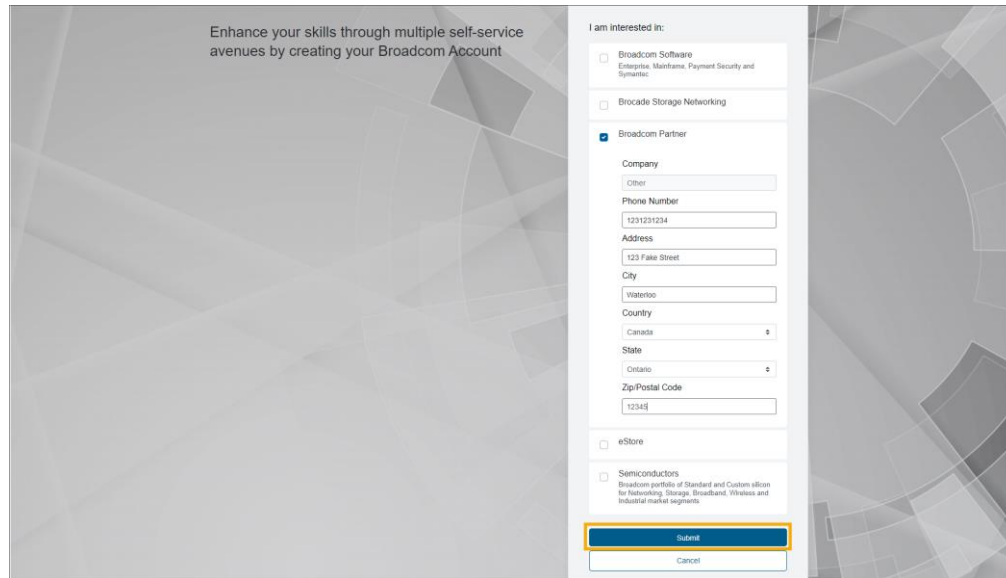
**Step 6: Upgrade your new Basic User Account with Partner access using the Profile Builder:**

- If you already have a Basic User account and you are now requesting Partner access, navigate to <https://broadcom.com> and login. Select **My Profile** in the top right hand corner and then select **Build my Profile**
- Click **Yes, I want to Build my Profile**



Step 7: Select “Broadcom Partner” in Profile Builder:

- Enter your location details and click **Submit**



Enhance your skills through multiple self-service avenues by creating your Broadcom Account

I am interested in:

- ☐ Broadcom Software
Enterprise, Mainframe, Payment Security and Symantec
- ☐ Brocade Storage Networking
- ☒ **Broadcom Partner**
- ☐ eStore
- ☐ Semiconductors
Broadcom portfolio of Standard and Custom silicon for Networking, Storage, Broadband, Wireless and Industrial market segments

Company: Other

Phone Number: 1231231234

Address: 123 Fake Street

City: Waterloo

Country: Canada

State: Ontario

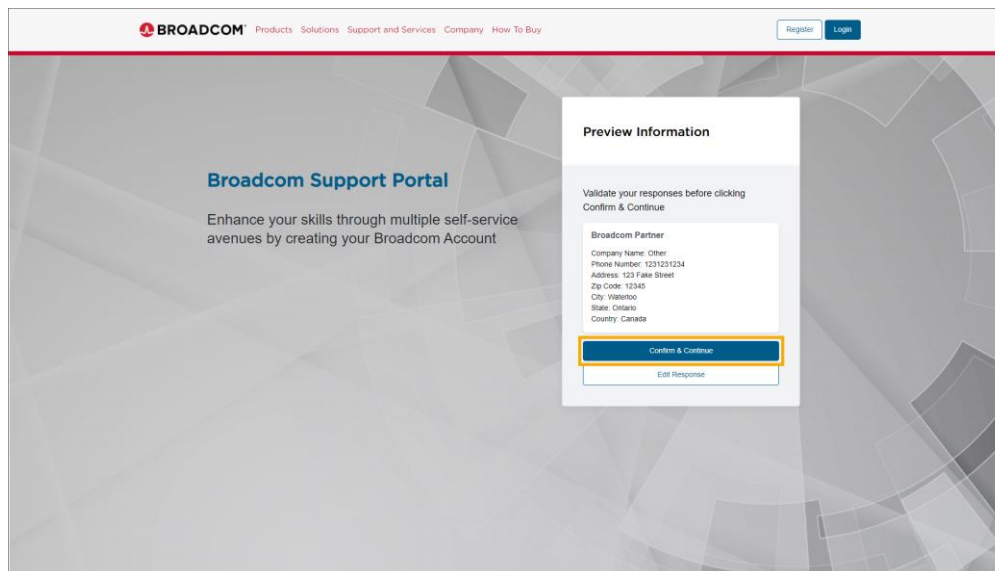
Zip/Postal Code: 12345

Submit

Cancel

Step 8: Finalize your Upgrade Request in Profile Builder:

- Validate your detailed and click **Confirm & Continue**



Broadcom Support Portal

Enhance your skills through multiple self-service avenues by creating your Broadcom Account

Preview Information

Validate your responses before clicking Confirm & Continue

Broadcom Partner

Company Name: Other

Phone Number: 1231231234

Address: 123 Fake Street

Zip Code: 12345

City: Waterloo

State: Ontario

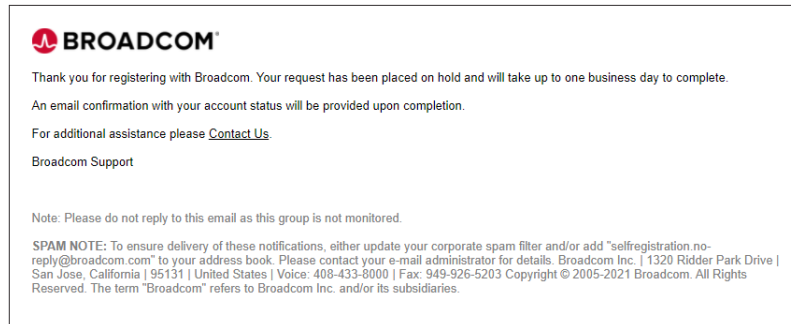
Country: Canada

Confirm & Continue

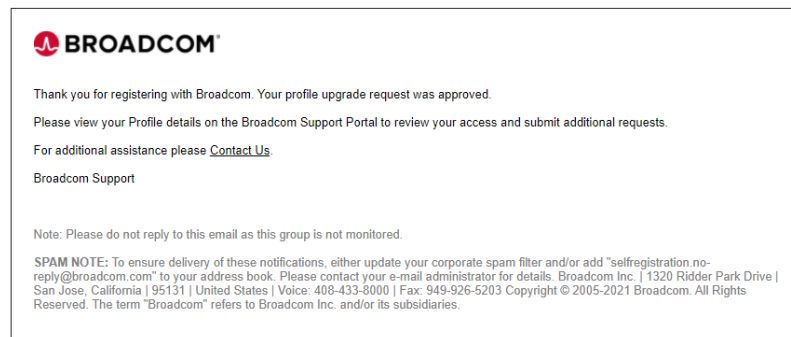
Edit Response

Step 9: Email Confirmation and Upgrade Validation:

- You will receive an email stating your request was submitted



- Once approved you will receive a second email stating your request was approved



- You'll now have access to the [Broadcom Partner Portal](#) and the **Broadcom Learning Management System**

IMPORTANT THINGS TO DO WITH YOUR NEW PARTNER USER ACCOUNT:**1. Activate your "Learning@Broadcom" Learning Management System account:**

Visit the [Learning@Broadcom Learning Management System](#) and log in with your new Partner User credentials to activate your LMS account.

2. Activate your Broadcom Deal Registration, MDF Account and request Vouchers:

Visit [Channel Mechanics](#) and log in with your new Partner User credentials to trigger activation of your account. For those eligible for MDF the team will activate your account.

3. Create your CertMetrics Partner User account:

This important one-time process will allow Broadcom to issue your Partner certifications (Proven Professional, Certified Expert) once you've achieved them. **Instructions are on the following page:**

2. Create a **CertMetrics Partner Profile** Account:

Broadcom has migrated our Partner certification processes to the CertMetrics platform.

To receive Broadcom Partner certifications (Proven Professional, Certified Expert, Knight), all Partner Users will need to create a Certmetrics User Profile. This is a one-time exercise.

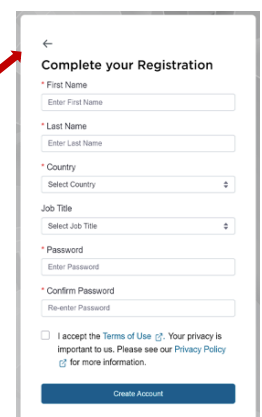
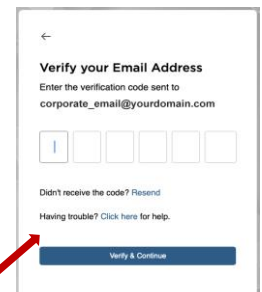
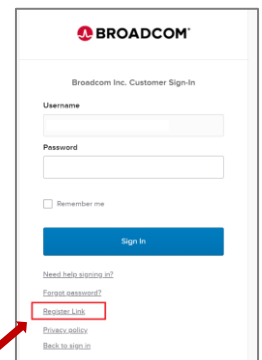
Instructions for One-Time CertMetrics Profile Setup:

1. Go to the URL: <https://cp.certmetrics.com/vmware/>. (You will be automatically re-directed to: <https://access.broadcom.com/default/ui/v1/signin/>)
2. Enter your Partner User name (corporate email address) and click “Next”.

One of two things will happen at this point:

1. If the next screen does not have the text “Need Help Signing In?” then please click the “Forgot Password” link and reset your password (you were already assigned a CM Account).
2. If the next screen says “Need Help Signing In?” please continue with step 3 below

3. On the next screen, click the text “Need Help Signing In?”. A short menu will unfold.
4. Click the “Register Link” text. The Broadcom Support Portal will open.
5. Enter your Partner User name (corporate email address) again, solve the challenge, and click “Next”.
6. An email from “Customer Support” will arrive in your inbox with the Subject line “Broadcom Registration Notice – Verification Code”.
7. Enter the verification code from the email into the “Verify your Email Address” screen and click “Verify & Continue”.
8. Fill in all the mandatory fields on the “Complete Your Registration” form, accept the Terms of Use, and click “Create Account”.
9. The “Registered Successfully!” screen will appear next. You can click “I’ll do it later” here.
10. You will receive another email from Customer Support with the subject line “Broadcom Inc – Welcome to Broadcom Single Signon (SSO)!”. To complete your account activation, click the “Activate SSO Account” button in that email.
11. Complete any required fields for your profile and click “Submit”.
12. Return to <https://cp.certmetrics.com/vmware/> and enter your username and password to log in.

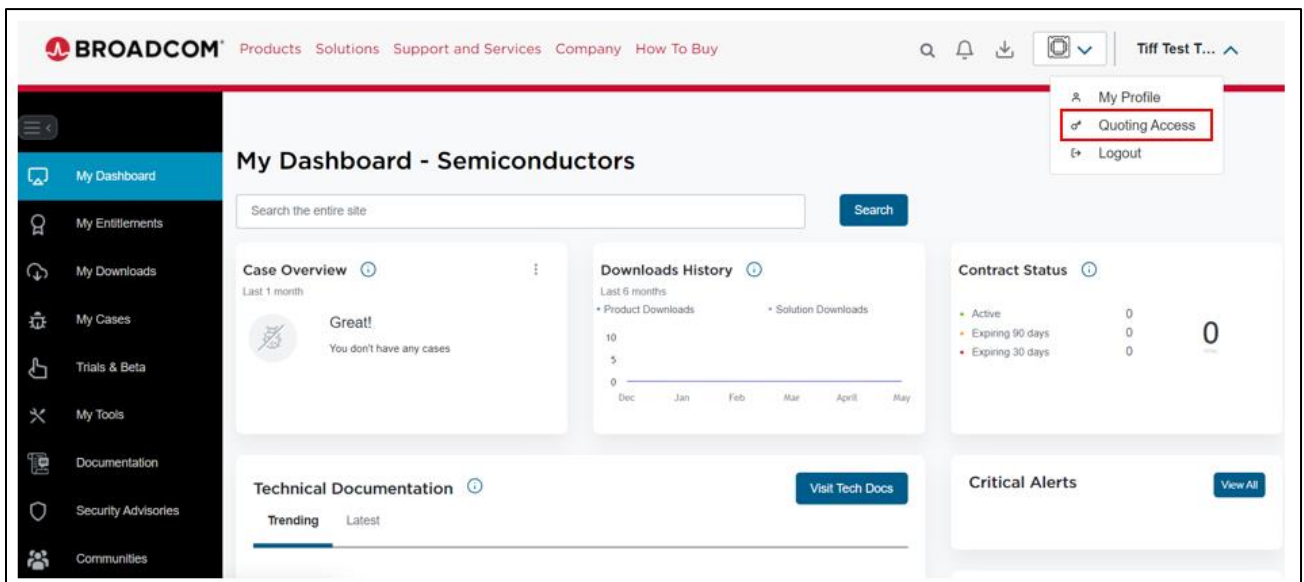


3. Distributors ONLY: Upgrade your Account with CPQ Access

NOTE: You must have previously registered for and obtained a Broadcom Partner User account before requesting CPQ access.

Step 1: Navigate to My Dashboard to request CPQ access:

- From the My Dashboard landing page click your **Profile Name** and select **Quoting Access**
- If you have logged out of your account, navigate to <https://broadcom.com> and login to your account again and click your **Profile Name** and select **Quoting Access**



Step 2: Request CPQ Access:

- Select the **Quoting Access** button



Step 3: Indicate the ERP number that you require access:

- Enter your valid ERP number in the **Partner ERP Account** field and add a note in the **Additional Information** field
- Select **Save**
- You will receive an **email** stating your request was submitted
- **Note:** ERPs can only be requested one at a time

Quoting Access

Quoting Access Information

Please fill in all the required fields.

* Partner ERP Account

* Additional Information

CancelSave

Step 4: CPQ access request approval:

- Your request will be in **Pending** status until approved
- Once approved you will receive a second email stating your request was approved
- Please allow up to 48 business hours for CPQ access requests to be processed
- Once approved, you can access CPQ [Here](#)

Quoting Access

Quoting Access History

ERP Number	Status	Quoting Admin
1234567	PENDING	No

1 to 1 of 1 records

<1>

Quoting Access

For Questions please contact the partner helpdesk
partner.helpdesk@broadcom.com